

**GGAT HER Enquiry Satisfaction Form:
Please help us to improve our services**



Your Name (Optional)

Your Email (Optional)

How did you hear about the Glamorgan Gwent Archaeological Trust Ltd?

Leaflet

Talk/Exhibition

Website

Media Coverage

Record Office

RCAHMW

Cadw

NMGW

Other (Please Specify)

For what purpose did you consult the HER?

General Interest

Commercial

Agri-environmental Scheme

Media

Academic

Public Body

Other (Please Specify)

How do you rate the following services?

	Excellent	Good	Satisfactory	Poor	N/A
Quality of information provided					
Relevance of information provided					
Standard of service provided					
Helpfulness of staff					
Response Time					

Did you visit the Trust to view the HER?

Yes

No

If YES, how do you rate the facilities at the Trust?

	Excellent	Good	Satisfactory	Poor	N/A
Workspace facility					
Computer facility					
Library Resource					
Helpfulness of staff					
Access to facilities					
Opening hours					

Please provide comments or suggestions: